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LIA APRIYANA lahir di Jakarta pada tanggal 23 April 1989. Anak Kedua dari Bapak Sujarwoko dan Ibu Muji Wydiastuti. Memulai pendidikan dari pendidikan dasar di SDN Cipinang Melayu 01 Pagi Halim Perdanakusuma Jakarta Timur dan lulus pada tahun 2001. Menyelesaikan pendidikan di SMP Negeri 80 Halim Perdanakusuma Jakarta Timur pada tahun 2004. Kemudian lulus dari SMA Negeri 42 Halim Perdanakusuma Jakarta Timur pada tahun 2007. Setelah lulus dari SMA melanjutkan kembali pendidikan S1 di Universitas Negeri Jakarta di Fakultas Ekonomi, Jurusan Ekonomi dan Administrasi, Program Studi Pendidikan Ekonomi, Konsentrasi Pendidikan Administrasi Perkantoran hingga penulisan skripsi ini berlangsung. Bertempat tinggal di Jalan Maliki No. 42 Trikora Halim Perdanakusuma Jakarta Timur. Selama masa kuliah memiliki pengalaman PKL di PT Pertamina Pusat selama 1 bulan pada Bagian *Internal Communication* dan memiliki pengalaman PPL di SMK Negeri 16 Jakarta, selama 4 bulan.