

DAFTAR PUSTAKA

- Afsar, B., & Badir, Y. (2017). Workplace Spirituality, Perceived Organizational Support and Innovative Work Behavior: The Mediating Effects of Person-Organization Fit. *Journal of Workplace Learning*, 29(2), 95–109.
<https://doi.org/10.1108/JWL-11-2015-0086>
- Ahmed Mohamed, S., & Ali, M. (2015). The Influence of Perceived Organizational Support on Employees' Job Performance. *International Journal of Scientific and Research Publications*, 5(4), 1–6.
- Albrecht, S. L. (2010). *Handbook of employee engagement*. Edward Elgar Press.
- Allen, M. W., & Brady, R. M. (1997). Total Quality Management, Organizational Commitment, Perceived Organizational Support, And Intraorganizational Communication. *Management Communication Quarterly*, 10(3), 316–341.
<https://doi.org/10.1177/0893318997010003003>
- AON Hewitt. (2015). Aon Hewitt's Model of Employee Engagement. *Aon Inc.*, January, 1–9.
- Ariani, A., & Nugroho, Y. A. (2019). Pengaruh Occupational Self Efficacy Terhadap Work Engagement yang Dimediasi oleh Human Resource Development Climate di PT Olympic Bangun Persada. *Jurnal Manajemen*, 16(2), 167–179.
- Arikunto, S. (2010). *Prosedur Penelitian Suatu Pendekatan Praktik*. Rineka Cipta.
- Arshadi, N. (2011). The Relationships of Perceived Organizational Support (POS) With Organizational Commitment, In-Role Performance, And Turnover Intention: Mediating Role of Felt Obligation. *Procedia - Social and Behavioral Sciences*, 30, 1103–1108.
<https://doi.org/10.1016/j.sbspro.2011.10.215>
- Aubé, C., Rousseau, V., & Morin, E. M. (2007). Perceived organizational support and organizational commitment: The moderating effect of locus of control and work autonomy. *Journal of Managerial Psychology*, 22(5), 479–495.
<https://doi.org/10.1108/02683940710757209>
- Bakker, A. B. (2011). An Evidence-Based Model of Work Engagement. *Current Directions in Psychological Science*, 20(4), 265–269.
<https://doi.org/10.1177/0963721411414534>
- Bakker, A. B., & Demerouti, E. (2008). Towards A Model of Work Engagement. *Career Development International*, 13(3), 209–223.
<https://doi.org/10.1108/13620430810870476>
- Bandura, A. (1997). *Self Efficacy: The Exercise of Control*. W.H. Freeman and

Company.

- Biswas, S., & Bhatnagar, J. (2013). Mediator Analysis of Employee Engagement: Role of Perceived Organizational Support, P-O Fit, Organizational Commitment and Job Satisfaction. *Vikalpa*, 38(1), 27–40.
<https://doi.org/10.1177/0256090920130103>
- Çavuş, M. F., & Kapusuz, A. G. (2015). Psychological Capital: Definition, Components and Effects. *British Journal of Education, Society & Behavioural Science*, 5(3), 244–255.
<https://doi.org/10.9734/bjesbs/2015/12574>
- Cervone, D., & Pervin, L. A. (2012). *Kepribadian : Teori dan Penelitian*. Salemba Humanika.
- Chan, X. W., Kalliath, T., Brough, P., O'Driscoll, M., Siu, O. L., & Timms, C. (2017). Self-efficacy And Work Engagement: Test of A Chain Model. *International Journal of Manpower*, 38(6), 819–834.
<https://doi.org/10.1108/IJM-11-2015-0189>
- Cherian, J., & Jacob, J. (2013). Impact of Self Efficacy on Motivation and Performance of Employees. *International Journal of Business and Management*, 8(14), 80–88. <https://doi.org/10.5539/ijbm.v8n14p80>
- Cleland, A., Mitchinson, W., & Townend, A. (2008). Engagement, Assertiveness and Business Performance - A New Perspective. *Ixia Consultancy Ltd*, September, 13.
- Crabtree, S. (2013). *Worldwide, 13% of Employees Are Engaged At Work*. Gallup.
<https://news.gallup.com/poll/165269/worldwide-employees-engaged-work.aspx>
- Eder, P., & Eisenberger, R. (2008). Perceived Organizational Support: Reducing The Negative Influence of Coworker Withdrawal Behavior. *Journal of Management*, 34(1), 55–68. <https://doi.org/10.1177/0149206307309259>
- Eisenberger, R., Huntington, R., Hutchison, S., & Sowa, D. (1986). Perceived Organizational Support. *Journal of Applied Psychology*, 71(3), 500–507.
- Eisenberger, R., Rhoades Shanock, L., & Wen, X. (2020). Perceived Organizational Support: Why Caring about Employees Counts. *Annual Review of Organizational Psychology and Organizational Behavior*, 7, 101–124. <https://doi.org/10.1146/annurev-orgpsych-012119-044917>
- Fajriah, N., & Darokah, M. (2016). Pengaruh Efikasi Diri Dan Persepsi Iklim Organisasi Terhadap Kinerja Dengan Employee Engagement Sebagai Variabel Mediator Pada Karyawan Bmt Bif Yogyakarta. *Humanitas*, 13(1), 37. <https://doi.org/10.26555/humanitas.v13i1.3841>
- Farasat, E., & Ziaaddini, M. (2013). Perceived Organizational Support and Deviant Behavior. *Journal of Basic and Applied Scientific Research*, 3(5),

517–528.

- Federici, R. A., & Skaalvik, E. M. (2011). Principal Self-Efficacy And Work Engagement: Assessing A Norwegian Principal Self-Efficacy Scale. *Social Psychology of Education, 14*(4), 575–600. <https://doi.org/10.1007/s11218-011-9160-4>
- Federman, B. (2009). *Employee Engagement: A Roadmap for Creating Profits, Optimizing Performance, and Increasing Loyalty*. Jossey-Bass.
- Friedman, H. S., & Schustack, M. W. (2008). *Kepribadian Teori Klasik dan Riset*. Erlangga.
- Gallup Consulting. (2017). State of the Global Workplace. Executive Summary. *Employee Engagement Insights for Business Leaders Worldwide*, 1–23. [http://www.gallup.com/file/services/176735/State of the Global Workplace Report 2013.pdf](http://www.gallup.com/file/services/176735/State%20of%20the%20Global%20Workplace%20Report%202013.pdf)
- Gay, L. R., & Diehl, P. L. (1992). *Research Methods for Business and Management*. McMillan Publishing Company.
- Ghani, N. A. A., & Hussin, T. A. B. S. R. (2009). Antecedents of Perceived Organizational Support. *Canadian Social Science, 5*. <https://doi.org/10.1037/12318-003>
- Ghozali, I. (2014). *Structural Equation Modeling, Metode Alternatif dengan Partial Least Square (PLS) (Edisi 4)*. Badan Penerbit Universitas Diponegoro.
- Ghozali, I., & Latan, H. (2015). *Partial least squares: Konsep, teknik, dan aplikasi menggunakan program smart PLS 3.0 (2nd ed.) (2nd Editio)*. Universitas Diponegoro.
- Ghufron, N., & Risnawati, R. (2011). *Teori-Teori Psikologi*. Ar-ruzz Media.
- Hasnida, Samosir, A. J., & Novliadi, F. (2019). The Effect of Perceived Organizational Support and Self Efficacy towards Work Engagement. *International Journals of Sciences and High Technologies, 16*(02), 113–117. <https://doi.org/10.2991/icebef-18.2019.148>
- Hellman, C. M., Fuqua, D. R., & Worley, J. (2006). A Reliability Generalization Study on The Survey of Perceived Organizational Support: The Effects of Mean Age and Number of Items on Score Reliability. *Educational and Psychological Measurement, 66*(4), 631–642. <https://doi.org/10.1177/0013164406288158>
- Irwan, & Adam, K. (2015). Metode Partial Least Square (PLS) Dan Terapannya (Studi Kasus: Analisis Kepuasan Pelanggan terhadap Layanan PDAM Unit Camming Kab. Bone). *Teknosains, 9*(1), 53–68.
- J., A. (2014). Determinants of Employee Engagement And Their impact on

Employee Performance. *International Journal of Productivity and Performance Management*, 63(3), 308–323. <https://doi.org/10.1108/IJPPM-01-2013-0008>

- Köse, A. (2016). The Relationship between Work Engagement Behavior and Perceived Organizational Support and Organizational Climate. *Educational Administration: Theory and Practice*, 7(27), 42–52. <https://doi.org/10.14527/kuey.2018.012>
- Kreitner, R., & Kinicki, A. (2003). *Perilaku Organisasi: Organizational Behavior*. Salemba Empat.
- Kurtessis, J. N., Eisenberger, R., Ford, M. T., Buffardi, L. C., Stewart, K. A., & Adis, C. S. (2017). Perceived Organizational Support: A Meta-Analytic Evaluation of Organizational Support Theory. *Journal of Management*, 43(6), 1854–1884. <https://doi.org/10.1177/0149206315575554>
- Leiter, M. P., & Bakker, A. B. (2010). Work Engagement : A Handbook of Essential Theory and Research. In *Psychology Press*.
- Luthans, F. (2011). *Organizational Behavior an Evidence - Based Approach*. Mc Graw - Hill.
- Macey, W.H. (2006). Toward a definition of engagement. *Society for Industrial and Organizational Psychology 21st Annual Conference*.
- Macey, William H., Schneider, B., Barbera, K. M., Young, S. A., Drasgow, F., Cappelli, P., Schippmann, J. S., Beer, M., & Kraut, A. I. (2009). *Employee Engagement: Tools for Analysis, Practice, and Competitive Advantage*. John Wiley & Sons.
- Man, G. S., & Hadi, C. (2013). Hubungan Antara Perceived Organizational Support dengan Work Engagement Pada Guru SMA Swasta di Surabaya. *Jurnal Psikologi Industri Dan Organisasi*, 2(2), 90–99.
- Mujiasih & Ratnaningsih. (2012). *Meningkatkan Work Engagement Melalui Gaya Kepemimpinan Transformasional dan Budaya Organisasi*.
- Mujiasih, E. (2015). Hubungan Antara Persepsi Dukungan Organisasi (Perceived Organizational Support) Dengan Keterikatan Karyawan. *Jurnal Psikologi Undip*, 14(1), 40–51. <https://doi.org/10.14710/jpu.14.1.40-51>
- Musenze, I. A., Mayende, T. S., Wampande, A. J., Kasango, J., & Emojong, O. R. (2020). Mechanism Between Perceived Organizational Support And Work Engagement: Explanatory Role of Self-Efficacy. *Journal of Economic and Administrative Sciences*, ahead-of-p(ahead-of-print). <https://doi.org/10.1108/jeas-02-2020-0016>
- Myers, D. G. (2010). *Social Psychology* (9th Editio). McGrawHill.
- Najeemdeen, I. S., Abidemi, B. T., Rahmat, F. D., & Bulus, B. D. (2018). Perceived Organizational Culture and Perceived Organizational Support on

- Work Engagement. *Academic Journal of Economic Studies*, 4(3), 199–208.
- Neves, P., & Eisenberger, R. (2014). Perceived Organizational Support and Risk Taking. *Journal of Managerial Psychology*, 29(2), 187–205.
<https://doi.org/10.1108/JMP-07-2011-0021>
- Niu, H. J. (2010). Investigating The Effects of Self-Efficacy on Foodservice Industry Employees' Career Commitment. *International Journal of Hospitality Management*, 29(4), 743–750.
<https://doi.org/10.1016/j.ijhm.2010.03.006>
- Pulungan, P. I. S., & Rivai, H. A. (2021). Pengaruh Locus Of Control dan Efikasi Diri Terhadap Kinerja Karyawan Dengan Keterikatan Karyawan Sebagai Variabel Intervening Pada PT Semenpadang. VII(1), 54–65.
<https://doi.org/2407-8565>
- Rhoades, L., & Eisenberger, R. (2002). Perceived Organizational Support: A Review of The Literature. *Journal of Applied Psychology*, 87(4), 698–714.
<https://doi.org/10.1037/0021-9010.87.4.698>
- Riduwan, & Sunarto. (2011). *Pengantar Statistika Untuk Penelitian Pendidikan , Sosial, Ekonomi, Komunikasi, dan Bisnis* (4th ed.). Alfabeta.
- Rizvi, A., Prawitasari, J. E., & Soetjipto, H. (1997). Pusat Kendali dan Efikasi Diri Sebagai Prediktor Terhadap Prokratinasi Akademik Mahasiswa. *Psikologika*, 3(II).
- Robbins, S. P., & Judge, T. A. (2017). Organizational Behavior, Seventeenth Edition, Global Edition. *Pearson Education Limited*, 747.
- Robinson, D., Perryman, S., & Hayday, S. (2004). *The Drivers of Employee Engagement, Report 408*. Institute for Employment Studies.
- Schaufeli, W. B., & Bakker, A. B. (2004). Utrecht Work Engagement Scale Preliminary Manual Version 1.1. *Occupational Health Psychology Unit Utrecht University, December*, 1–60. <https://doi.org/10.1037/t01350-000>
- Schaufeli, Wilmar B., Salanova, M., Gonzalez-Roma, V., & B.Bakker, A. (2002). The Measurement of Engagement and Burnout : A Two Sample Factor Analytic Approach. *Journal of Happiness Studies*, 3, 71–92.
- Schaufeli, Wilmar B., Taris, T. W., & Van Rhenen, W. (2008). Workaholism, Burnout, And Work Engagement: Three of A Kind or Three Different Kinds of Employee Well-Being? *Applied Psychology*, 57(2), 173–203.
<https://doi.org/10.1111/j.1464-0597.2007.00285.x>
- Schmidt, F. (2004). Workplace Well-Being in The Public Sector- A Review of The Literature and The Road A Head. *Public Service Human Resources Management Agency of Canada*.
<http://www.hrmaagr.gc.ca/hrWh/wlbpseeoppfps/documents/Workplac>
- Seggelen-Damen, I. V. & K. van D. (2016). Self-Reflection As A Mediator

- Between Self-Efficacy And Well-Being. *Journal of Managerial Psychology*, 31(1). <https://doi.org/10.1108/JMP-01-2013-0022>
- Sitorus, F. (2018). *The Influence of Perceived Organizational Support and Internal Communication toward Work Engagement*. 136(Icosop 2017), 280–287. <https://doi.org/10.2991/icosop-17.2018.44>
- Smith, S. L., & Fagelson, M. (2011). Development of The Self-Efficacy for Tinnitus Management Questionnaire. *Journal of the American Academy of Audiology*, 22(7), 424–440. <https://doi.org/10.3766/jaaa.22.7.4>
- Street, J. (2020). *Covid-19 job report*. August, 1–36. <https://www.jobstreet.co.id/career-resources/covid-19-job-report-indonesia/>
- Sugiyono. (2016). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Alfabeta.
- Sulistyo, A. R., & Suhartini, S. (2019). The Role of Work Engagement in Moderating the Impact of Job Characteristics, Perceived Organizational Support, and Self-Efficacy on Job Satisfaction. *Integrated Journal of Business and Economics*, 3(1), 15. <https://doi.org/10.33019/ijbe.v3i1.112>
- Sunarjo, R., Bernarto, I., Sudibjo, N., & Santoso, M. (2020). The Relationship between Perceived Organizational, Perceived Supervisor Support, and Need Achievement to Work Engagement of School Organization. *International Journal of Economics and Business Administration*, VIII(Issue 4), 488–504. <https://doi.org/10.35808/ijeba/601>
- Theresia Waileruny, H. (2014). Perceived Organizational Support, Job Satisfaction Dan Organizational Citizenship Behavior Pada PT. Bank Maluku Cabang Utama Kota Ambon. *Agora*, 2(2), 1–9.
- Thomas, B. K. (2009). *Employee Engagement in Hard Times : Focus on Intrinsic Rewards*. 50, 97–104.
- Trilolita, V., Siti A, E., & Cahyo, M. (2017). Pengaruh Self-Efficacy terhadap Employee Engagement dan Kinerja Karyawan (Studi pada Karyawan PT Telekomunikasi Indonesia Regional V Surabaya). *Jurnal Administrasi Bisnis*, 52(1), 163–172.
- Utari, H. D., Prakoso, H., & Putera, V. S. (2021). Pengaruh Perceived Organizational Support Terhadap Employee Engagement Pada Karyawan Produksi. *Prosiding Psikologi*, 07(1).
- Wellins, R., & Concelman, J. (2004). *Creating A Culture for Engagement Workforce Performance Solutions*. Retrieved August 1, 2005 from%0Awww.WPSmag.com
- Woolfolk, A. (2004). *Educational Psychology*. Pearson Educational.
- Yuliyani, R. (2017). Peran Efikasi Diri (Self Efficacy) Dan Kemampuan Berpikir Positif Terhadap Kemampuan Pemecahan. *Peran Efikasi Diri (Self Efficacy) Dan Kemampuan Berpikir Positif Terhadap Kemampuan*

Pemecahan Masalah Matematika, 7(2), 130–143.

Zimmerman, B. J. (2000). *Self-Efficacy : An Essential Motive to Learn*. 82–91.
<https://doi.org/10.1006/ceps.1999.1016>