

DAFTAR PUSTAKA

- Abdillah, W. dan J. (2009). *Partial Least Square (PLS) Alternatif SEM dalam Penelitian Bisnis*. Yogyakarta: Penerbit Andi.
- Adawiyah dan Siswanto. (2015). Stres Kerja Pengaruhnya Terhadap Kinerja Karyawan Dengan Kepuasan Kerja Sebagai Variabel Mediasi. *El-Dinar*, 3, 1.
- Adekanye, D. (2017). Work Family Conflict, Job Satisfaction, and Job Performance of Female Librarians in Nine Selected Federal Academic Libraries in South-West, Nigeria. *Journal of Applied Information Sciences and Technology*, 10, 2.
- Agustina, R., & Sudibya, I. G. A. (2018). Pengaruh work family conflict terhadap stres kerja dan kinerja wanita perawat di rumah sakit umum daerah praya lombok. *E-Jurnal Ekonomi Dan Bisnis Universitas Udayana*, 3.
- Aminah. (2008). Direct and Indirect Effects of Work-Family Conflict on Job Performance. *The Journal of International Management Studies*.
- Anderson et al. (2002). Formal organizational initiatives and informal workplace practices: links to work-family conflict and job-related outcomes. *Journal of Management Development*, 28.
- Andrew. (2016). The Impact of Stereotypes and Supervisor Perceptions of Employee Work Family Conflict on Job Performance Ratings. *Human Relations*, 70, 1.

- Annisa, N. N. U. R. (2017). *Pengaruh stres kerja terhadap kinerja karyawan dengan kepuasan kerja sebagai variabel intervening*.
- Anwar Prabu Mangkunegara. (2013). *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: PT Remaja Rosdakarya.
- Anwar Sanusi. (2013). *Metode Penelitian Bisnis*. Jakarta: Salemba Empat.
- Ardana, K., Mujiati, N. W. dan Sriathi, A. A. A. (2008). *Perilaku Keorganisaian (Pertama)*. Yogyakarta: Graha Ilmu Yogyakarta.
- As'ad, M. (2009). Psikologi industri. *Liberty, Yogyakarta*.
- Asfahyadin, A. L., Nur, N., Taufik, M. S., Gusli, T., Rosmawati, Kartini, et al. (2017). The Influence Of Work Family Conflict And Word Stress On Employee Performance. *International Journal of Management and Applied Science*.
- Ashaq, Saira., Zahid Mahmood, and M. A. (2013). Impact of Work-Life Conflict and Work over Load on Employee Performance in Banking Sector of Pakistan. *Middle-East Journal of Scientific Research 14*.
- Bacal, R. (2001). *Performance Management. Cetakan ketiga, alih bahasa: Dharma & Irawan (Cetakan ke)*. Jakarta: Penerbit Gramedia.
- Bacharach et al. (1991). Work-home conflict among nurses and engineers: mediating the Impact of stress on burnout and satisfaction at work. *Journal of Organizational Behavior, 12, 39*.

- Badeni. (2013). *No TitlKepemimpinan dan Perilaku Organisasi*. Bandung: Alfabeta.
- Bangun, W. (2012). *Manajemen Sumber Daya Manusia*. Jakarta: Penerbit Erlangga.
- Batur, N. &. (2014). The relation between Work-Family Conflict Job Stress, Organizational Commitment and Job Performance. *A Study. European Journal of Research on Education*, 2, 2.
- Bhatti. (2011). Emperical analysis of job stress on job satisfaction among. *International Business Research*, 4, 264–270.
- Chin. (1998). *The partial least squares approach for structural equation modeling*. In G. A. Marcoulides (Ed.), *Methodology for business and management*. Amerika Serikat: Lawrence Erlbaum Associates Publishers.
- Christine. (2010). Pengaruh Konflik Pekerjaan dan Konflik Keluarga Terhadap Kinerja dengan Konflik Pekerjaan Keluarga Sebagai Intervening Variabel. *Dalam Jurnal Manajemen Dan Kewirausahaan*, 12, 121.
- Christine W.S., M. O. dan I. M. (2010). Pengaruh Konflik Pekerjaan dan Konflik Keluarga Terhadap Kinerja dengan Konflik Pekerjaan Keluarga Sebagai Intervening Variabel (Studi pada Dual Career Couple di Jabodetabek). *Jurnal Manajemen Dan Kewirusahaan*, 12, 121–132.
- Dharma, S. (2005). *Manajemn Kinerja Falsafah Dan Penerapannya*. Yogyakarta: Pustaka Pelajar.

- Djumahir, K. &. (2013). The Influence of Work Culture, Work Stress to the Job Satisfaction and Employees Performance in the State Treasury Service Office in Jakarta. *IOSR Journal of Business and Management*, 49–54.
- Dwijayanti, K. I., & Riana, I. G. (2018). *The Effect of Work-Family Conflict on Job Satisfaction and Employee Performance*. 20–23.
- Evan & Johnson. (2000). Stress and open office noise. *Journal of Applied Psychology*, 779–783.
- Falk dan Miller. (1992). *A Primer For Self Modelling: Akron, OH*. University Of Akron Press.
- Febrilia, W. dan. (2015). Work Family Conflict and Job Performance: Lesson From a Southeast Asian Emerging Market. *Journal of Southeast Asian Research*.
- Ferrika Sari. (2020). Jaga Kinerja saat Pandemi, Ini Strategi yang di Tempuh Multifinance. Retrieved from keuangan.kontan.co.id/news website: <https://keuangan.kontan.co.id/news/jaga-kinerja-saat-pandemi-ini-strategi-yang-ditempuh-multifinance>
- Ghozali and H. Latan. (2017). *Partial Least Squares Konsep, Teknik dan Aplikasi Menggunakan Program Smart PLS 3.0 M3*. Semarang: Badan Penerbit Universitas Diponegoro.
- Goodarzi, Hojjat, Hatami, & S. (2015). The Effect Of Work-Family Conflict And Work-Family Facilitation On Job Satisfaction And Performace In National

- Iranian Drilling. *Indian Journal of Fundamental and Applied Life Sciences*, 5.
- Goodarzi dan Hatami. (2015). The Effect of Work Family Conflict and Work Family Facilitation on Job Satisfaction and Job Performance in National Iranian Drilling (NIDC). *Indian Journal of Fundamental and Applied Life Sciences*.
- Goswami. (2015). Job Stress And Its Effect On Employee Performance In Banking Sector. *Indian Journal of Commerce & Management Studies*, 51–55.
- Greenhaus, Parasuraman, & C. (2001). Career involvement and family involvement as moderators of relationships between workfamily conflict and withdrawal from a profession. *Journal of Occupational Health Psychology*, 91–100.
- Greenhaus dan Beutell. (1985). Sources of conflict between work and family roles. *Jurnal Academy of Management Review*, 10(1), 76–78.
- Gumelar, A. A. (2017). *Analisis konflik pekerjaan-keluarga dan komitmen organisasi terhadap pengunduran diri pegawai sales promotion girl (Spg) pada Pt. Anugrah terpercaya kerja*. 5. Retrieved from <https://elibrary.unikom.ac.id/id/eprint/806/>
- Handoko. (2008). *Manajemen personalia sumber Daya Manusia* (Edisi Kedu). Yogyakarta.

- Handoko, H. T. (2001). *Manajemen Personalia dan Sumber Daya Manusia*. Yogyakarta: BPFE.
- Hasibuan, H. M. S. . (2009). *Manajemen Sumber Daya Manusia*. Jakarta: PT. Bumi Aksara.
- Hasmi, M. (2021). *Work stress , conflict , and work performance with mediation of organizational support among public and private employees : case of COVID-19 pandemic*. 76–87.
- Hasyim Hasanah. (2016). *Konseling Religi: Jurnal Bimbingan Konseling Islam*.
- Hidayati. (2019). Effect of work-family conflict on commitment organization through work stress with religiosity as a moderating variable in health workers of Latersia Binjai Hospital. *International Journal of Research and Review*, 5.
- Indrasari, D. M. (2017). Kepuasan kerja dan kinerja karyawan tinjauan dari dimensi Iklim organisasi , kreatifitas individu, dan karakteristik pekerjaan. *Yogyakarta: Indomedia Pustaka*, 1–85.
- Inuwa. (2015). The Influence of Job satisfaction, Job Attitude and Equity on Employee Performance. *The International Journal Of Business & Management*, 3, pp 288-293.
- Jackson, & Arianto, Y. (2017). Pengaruh work family conflict terhadap kinerja karyawan PT. Sinta Pertiwi. *Jurnal Kreatif: Pemasaran, Sumberdaya Manusia Dan Keuangan*, 5.

- Jackson dan Yohanes Arianto. (2017). Pengaruh Work Family Conflict Terhadap Kinerja Karyawan PT Sinta Pertiwi. *Jurnal Kreatif: Pemasaran, Sumberdaya Manusia Dan Keuangan*, 5, 101.
- Jehangir, Kareem, Khan, & J. (2011). Effect Of Job Stress on Job Performance & Satisfaction. *Interdisciplinary Journal Of Contemporary*, 3, 7.
- Judge. (1994). Job and life attitudes of male executives. *Jurnal of Applied Psychology*, 79, 767.
- Kalnadi, D. (2013). *Pengukuran Penerimaan dan Penggunaan Teknologi Pada UMKM Dengan Menggunakan Metode UTAUT*. Jurusan Adm.Bisnis. Universitas Lampung.
- Keith Davis. (1985). *Human Behavior at work: Organizational Behavior*. New Delhi: tata McGraw-Hill Publishing Company.
- Khuzaeni & Djumahir. (2013). The Influence of Work Culture, Work Stress to the Job Satisfaction and Employees Performance in the State Treasury Service Office in Jakarta. *IOSR Journal of Business and Management*, 49–54.
- Kock, N. (2013). *WarpPLS 4.0 User Manual*. Laredo, TX: ScriptWarp Systems.
- Ling dan Jane. (2014). Work Family Conflict and Job Performance in Nurses: The Moderating Effects of Social Support. *The Journal of Nursing Research*, 22(3).
- Ling, K. &. (2001). Workfamily conflict of women entrepreneurs in Singapore. *Women in Management Review*, 204–221.

- Luthans, F. (2006). *Organizational Behavior* (Seventh Ed). Singapore: McGraw-Hill International.
- Luthans, F. (2013). *Organizational Behavior: An Evidence - Based Approach*. New Yor : McGraw-Hill.
- Malayu Hasibuan. (2009). *Manajemen Sumber Daya Manusia*. Jakarta: Bimi Aksara.
- Mansoor. (2011). The impact of job stress on employee job satisfaction a study on telecommunication sector of Pakistan. *Jurnal Of Business Studies Quarterly*, 2, 50.
- Marliani, R. (2015). *Psikologi Industri & Organisasi*. Bandung: Pustaka Setia.
- Martins et al. (2002). Moderators of The Relationship between Work-Family Conflict and Career Satisfaction. *Academy of Management Journal*, 45.
- Martoyo. (2000). *Manajemen Sumber Daya Manusia* (Edisi 4.). Yogyakarta: BPFE.
- Matheny & Kolt. (2003). Eustress, distress and interpretation in occupational stress. *Journal of Managerial Psychology*, 726–744.
- Mathis, R. L. dan J. H. J. (2001). *Manajemen Sumber Daya Manusia*. Jakarta: Salemba Empat.
- Metae, Unalb, & B. (2014). *Manajemen Sumber Daya Manusia* (Edisi 10). Jakarta: Salemba Empat.

- Munandar. (2015). Pengaruh Stres Kerja dan Budaya Organisasi serta Kepuasan Kerja Dalam Meningkatkan Kinerja Pegawai Di Badan Penyelenggara Jaminan Sosial (BPJS) Kesehatan Kantor Cabang Utama Medan. *Medan : Universitas Pembangunan Panca Budi*.
- Munandar, A. S. (2014). *Psikologi Industri dan Organisasi*. Jakarta: UI-Pers.
- Parker, D. E., & Decotiis, T. A. T. A. (1983). Theories of team cognition: Cross-disciplinary perspectives. In *Organizational Determinants of Job Stress* (Vol. 177). <https://doi.org/10.4324/9780203813140>
- Pradhanawati, Y. &. (2013). Pengaruh Stres Kerja Dan Lingkungan Kerja Fisik Terhadap Kinerja Karyawan Outsourcing Pada Pt. Bank Jateng Cabang Koordinator Dan Cabang Pembantu Wilayah Kota Semarang. *Jurnal Administrasi Bisnis, 1*(1), 98–104.
- Putri, R. H. (2013). *Analisis pengaruh stres kerja dan konflik pekerjaan-keluarga (work family conflict) terhadap kinerja karyawan melalui kepuasan kerja sebagai variabel intervenig (Studi pada PT . ARA Shoes Indonesia)*.
- Qu & Zhao. (2012). Employees Work family conflict Moderating Life and Job Satisfaction. *Journal of Business Research, 65*, 22–28.
- Rajeshwaran dan Aktharsha. (2017). Job Stress, Job Performance, and Job Satisfactor: An Empirical Study in IT Organization. *IOSR Journal of Business and Management, 19*, 8.
- Rathi & Barath. (2013). Work family conflict and Job and Family Satisfaction.

- Diversity and Inclusion. *An International Journal*, 438–454.
- Retnaningrum dan Musaediq. (2016). Pengaruh work Family Conflict Terhadap Kepuasan Kerja dan Kinerja (Studi Pada Perawat Wanita RSUD Wonosari Yogyakarta). *Jurnal Administrasi Bisnis*, 36, 1.
- Riaz, Nazir, Riaz, Murtaza, Khan, & F. (2016). Impact of Job on Employee Job Satisfaction. *International Review of Management and Business Research Pakistan*, 5, 1370–1382.
- Rice et al. (1992). Work-Non Work Conflict and The Perceived Quality of Life. *Journal of Organizational Behavior*, 13, 155.
- Rivai, Veithzal, dan E. J. S. (2011). *Kepemimpinan dan Perilaku Organisasi* (Edisi Kedu). Jakarta: Penerbit PT. Raja Grafindo Persada.
- Rivai, V. dan B. (2005). Performance Appraisal: Sistem yang Tepat untu Menilai Kinerja Karyawan dan Meningkatkan Daya Saing Perusahaan. Jakarta. *PT. RajaGrafindo Persada*, 14.
- Robbins, Stephen, P. dan T. A. J. (2010). *Perilaku Organisasi Jilid I & II* (Edisi Baha; Ahli & T. I. Bahasa, Eds.). Jakarta: P.T. Indeks Kelompok Gramedia.
- Robbins, S. . (2007). *Perilaku Organisasi*. Jakarta: PT. Macanan Jaya Cemerlang.
- Robbins, S. P. dan M. C. (2010). *Manajemen*. Jakarta: Erlangga.
- Robbins S.P. (2003). *Perilaku Organisasi: Konsep, Kontroversi dan Aplikasi, Jilid I*. Jakarta: PT. Prehalindo Persada.

- Sekaran dan Bougie. (2013). *Research Methods for Business* (6th Ed). United Kindgom: John Wiley & Son Ltd.
- Sengkey, W. S. (2017). Pengaruh lingkungan kerja dan stres kerja terhadap kinerja karyawan PT . PLN (Persero) wilayah suluttenggo area manado. *Manajemen*, 5(3), 4565–4574.
- Siagian, S. P. (2006). *Manajemen Sumber Daya Manusia* (Cetakan ke). Jakarta: Bumi Aksara.
- Springer. (2011). A Study of Job Motivation, Satisfaction, and Performance Among Bank Employees. *Journal of Global Business Issues*, 5 (1), 29–42.
- Sugiyono. (2010). *Metode Penelitian Pendidikan Pendekatan Kuantitatif, kualitatif, dan R&D*. Bandung: Alfabeta.
- Sunyoto. (2015). *Manajemen dan Pengembangan Sumber Daya Manusia*. Yogyakarta: CAPS.
- Suryani, Sarmawa, & W. (2014). Work family conflict, Jobstress and Job Performance (Case Study Spa Employee In Bali). *European Journal of Business and Management*, 6 (32), 189–195.
- Sutrisno. (2013). *Manajemen Sumber Daya Manusia* (Kelima). Yogyakarta: Predana Media.
- Suwardi. (2011). Pengaruh motivasi, kepuasan kerja, dan komitmen organisasional terhadap kinerja pegawai (studi pada pegawai setda kabupaten pati). *Jurnal Aplikasi Manajemen*, 46.

- Suwatno, H., & Priansa, D. J. (2011). *anajemen SDM dalam organisasi Publik dan Bisnis*. Bandung: Alfabeta.
- Than, D. (2016). Job Stress, Job Involvement, Satisfaction, and Performance of Employees in Garment 10 Corporation in Vietnam. *International Journal of Financial Research*, 7, 3.
- Tika, P. (2005). *Budaya Organisasi dan Peningkatan Kinerja Perusahaan*. Cetakan pertama. Jakarta: Bumi Aksara.
- Veithzal, R. (2004). *Manajemen Sumber Daya Manusia untuk Perusahaan dari Teori ke Praktik*. Jakarta: PT. Raja Grafindo Persada.
- Wakhyuni, Siregar, & N. (2017). Pengaruh Sumber-Sumber Stres Kerja dan Disiplin Kerja Terhadap Kinerja Anggota Polres Binjai Sumut. *Seminar Nasional Dan Gelar Produk*, 890–901.
- Waluyo, M. (2009). *Psikologi Teknik Industri*. Yogyakarta: Graha Ilmu.
- Wexley dan Yuki. (1977). *Organizational Behavior and Personel Psychology*. Richard D. Irwin.
- Yunita, P. I., & Astawa, P. R. W. (2019). *Konflik Peran dan Ambiguitas Peran Sebagai Prediktor Kinerja Karyawan pada BPR Di Kabupaten Gianyar*. 9.
- Zain dan Setiawati. (2018). Influence of Work Family Conflict and Job Satisfaction on Medical Employee Performance through Organizational Commitment. *Review of Integrative Business and Economics Research*, 8, 1.