

DAFTAR PUSTAKA

- Akintayo, D. (2010). Influence Of Emotional Intelligence On Work-Family Role Conflict Management And Reduction In Withdrawal Intentions Of Workers In Private Organizations. *International Business & Economics Research Journal*, 9.
- Amelia, F., & Suwarsi, S. (2020). *Pengaruh Job Satisfaction dan Organizational Commitment Terhadap Kinerja Karyawan. Volume 6*, 838–842.
- Ardiansyah, C. A., & Surjanti, J. (2020). Pengaruh Work Life Balance terhadap Kinerja Karyawan melalui Komitmen Organisasi pada Karyawan PT. Bhinneka Life Indonesia Cabang Surabaya. *Jurnal Ilmu Manajemen*, 8(4), 1211. <https://doi.org/10.26740/jim.v8n4.p1211-1221>
- Arifin, M., & Muharto, A. (2022). *Jurnal Riset Ekonomi dan Bisnis Pengaruh Worklife Balance Terhadap Kinerja Karyawan Effect Of Worklife Balance On Employee Performance*. 15(1), 37–46.
- Arrozak, Sunaryo, & Khalikussabir. (2020). Pengaruh Work-Life Balance Dan Burnout Terhadap Kepuasan Karyawan CV. Mitra Jaya Company Malang. *Riset Manajemen*.
- Asepta, U. Y., & Maruno, S. H. P. (2017). Pengaruh Work-Life Balance Pengembangan Karir Terhadap Kepuasan Kerja. *Jurnal JIBEKA*, 11(1), 77–85.
- Ayu, I. G., & Dharmapatni, T. (2019). Pengaruh Work-Family Conflict dan Role Ambiguity Terhadap Stress Kerja Anggota Kepolisian Sektor Kediri di Tabanan). Fakultas Ekonomi dan Bisnis Universitas Udayana , Bali , Indonesia PENDAHULUAN Pro. 11, 1275–1298.
- Bagis, F., Indra Kusumo, U., & Hidayah, A. (2021). Job Satisfaction As a Mediation Variables on the Effect of Organizational Culture and Organizational Commitment To Employee Performance. *International Journal of Economics, Bussiness and Accounting Research (IJEBAR)*, 5(2), 424–434.
- Baron, A. R., & Greenberg, J. (2003). *Organizational Behaviour in Organization. Understanding and managing the human side of work*. Canada: Prentice Hall.
- Cazan, A.-M., & Năstasă, L. E. (2015). Emotional Intelligence, Satisfaction with Life and Burnout among University Students. *Procedia - Social and Behavioral Sciences*, 180(September), 1574–1578. <https://doi.org/10.1016/j.sbspro.2015.02.309>
- Choi, E., You, Y.-Y., & Park, I. C. (2021). A Study on the Effect of Perceived Emotional Intelligence of Members on Self-Efficacy and Job Satisfaction.

Ilkogretim Online - Elementary Education Online, 20(3), 1254–1262.
<https://doi.org/https://doi.org/10.17051/ilkonline.2021.03.14>

- Cintantya, D., & Nurtjahjanti, H. (2018). Hubungan Antara Work-Life Balance Dengan Subjective Well-Being Pada Sopir Taksi Pt. Express Transindo Utama Tbk Di Jakarta. *Empati*, 7(1), 339–344.
- Cofer, Kefin, & All., E. (2018). Burnout is Associated With Emotional Intelligence but not Traditional Job Performance Measurements in Surgical Residents. *Journal of Surgical Education*. 1(1). 1–9.
- Cooper, & Schindler. (2014). *Bussiners Research Method*. New York: McGrawHill.
- Devina, G. (2018). Pengaruh Teamwork terhadap Kepuasan Kerja Karyawan pada PT. Federal International Finance Cabang Surabaya 2. *Jurnal Ilmu Manajemen (JIM)*, 6(1), 1–9.
<https://Jurnalmahasiswa.Unesa.Ac.Id/Index.Php/Jim/Article/View/22457>.
- Dewi, R. S., & Riana, I. G. (2019). The Effect Of Workload On Role Stress and Burnout. *Journal of Multidisciplinary Academic*, 03(03), 1–5.
- Ebrahimi, M. R., Khoshsima, H., & Zare-Behtash, E. (2018). The impacts of emotional intelligence enhancement on Iranian intermediate EFL learners writing skill. *International Journal of Instruction*, 11(1), 437–452.
<https://doi.org/10.12973/iji.2018.11130a>
- Edward, Y. R., & Purba, K. (2020). The Effect Analysis of Emotional Intelligence and Work Environment on Employee Performance with Organizational Commitment as Intervening Variables in PT Berkas Bima Sentana. *Budapest International Research and Critics Institute (BIRCI-Journal): Humanities and Social Sciences*, 3(3), 1552–1563.
<https://doi.org/10.33258/birci.v3i3.1084>
- Farhan, M., & Alfin, E. (2019). The Effect of Emotional Intelligence and Self Effycacy Towards Students Achievement. *JIPM (Jurnal Ilmiah Pendidikan Matematika)*, 8(1), 37. <https://doi.org/10.25273/jipm.v8i1.4669>
- Farrastama, D. N., Asmony, T., & Hermanto, H. (2019). Effect of emotional intelligence on counterproductive work behavior with job stress as an intervening variable. *International Journal of Social Sciences and Humanities*, 3(1), 14–25. <https://doi.org/10.29332/ijssh.v3n1.248>
- Feldman, D. C., & Arnold, H. J. (2006). *Managing Individual and Group Behavior in Organization*. New York: McGraw Hill, Book Co.
- Garland, R. (1991). *The mid-point on a rating scale is it desirable?*. (Marketing).
- Ghozali, I. (2018). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 25*.

Badan Penerbit Universitas Diponegoro: Semarang.

- Goleman, D. (2016). *Emotional Intelligence: Kecerdasan Emosional (Alih Bahasa: T. Hermaya)*. Jakarta: PT Gramedia Pustaka Utama.
- Gong, Z., Chen, Y., & Wang, Y. (2019). *The Influence of Emotional Intelligence on Job Burnout and Job Performance : Mediating Effect of Psychological Capital*. <https://doi.org/https://doi.org/10.3389/fpsyg.2019.02707>
- Greenhaus, J. H., Collins, K. M., & Shaw, J. D. (2003). *The relation between work – family balance and quality of life*. 63, 510–531. [https://doi.org/10.1016/S0001-8791\(02\)00042-8](https://doi.org/10.1016/S0001-8791(02)00042-8)
- Hariandja, & Efendi, M. T. (2005). *Manajemen Sumber Daya Manusia, Pengadaan, Pengembangan, Pengkompensasian, dan Peningkatan Produktivitas Pegawai*. Jakarta : PT. Grasindo.
- Hariani, G. (2022). *Faktor-Faktor yang Mempengaruhi Kepuasan Kerja Karyawan : Work-Life Balance , Budaya Organisasi , dan Gaya Kepemimpinan (Suatu Kajian Literature Review Manajemen Sumber Daya Manusia)*. 3(1), 119–127.
- Hukumonline.com. (2020). Surat Edaran Kepala Dinas Tenaga Kerja, Transmigrasi dan Energi Provinsi DKI Jakarta. www.hukumonline.com/pusatdata%0D
- Iswardhani, I., Brasit, N., & R., M. (2019). Pengaruh Work-Life Balance dan Burnout Terhadap Kepuasan Kerja Karyawan. *Hasanuddin Journal of Business Strategy (HJBS)*, 1(2), 1-13.
- Jaharuddin, N. S., & Zainol, L. N. (2019). The Impact of Work-Life Balance on Job Engagement and Turnover Intention. *The South East Asian Journal of Management*, 13(1). <https://doi.org/10.21002/seam.v13i1.10912>
- JobStreet.com. (2014). *73% Karyawan Tidak Puas dengan Pekerjaan Mereka*. JobStreet.
- Karim, A., Purba, H. P., Psikologi, D., Psikologi, F., & Airlangga, U. (2021). Buletin Riset Psikologi dan Kesehatan Mental Pengaruh Kecerdasan Emosional terhadap Burnout pada Perawat dengan Coronavirus Anxiety sebagai Variabel Mediator. *Buletin Riset Psikologi Dan Kesehatan Mental*, 1(1), 448–459.
- Kartika, S., Husni, H., & Millah, S. (2019). Pengaruh Kualitas Sarana dan Prasarana terhadap Minat Belajar Siswa dalam Pembelajaran Pendidikan Agama Islam. *Jurnal Penelitian Pendidikan Islam*, 7(1), 113. <https://doi.org/10.36667/jppi.v7i1.360>
- Kartono, K., & Hilmiana, H. (2018). Job Burnout: A Mediation between

- Emotional Intelligence and Turnover Intention. *Jurnal Bisnis Dan Manajemen*, 19(2), 109–121. <https://doi.org/10.24198/jbm.v19i2.189>
- Latupapua, C. V., Risambessy, A., & Tahanora, C. (2021). Pengaruh Work Life Balance Terhadap Komitmen Organisasi Dengan Kepuasan Kerja sebagai Variabel Mediasi pada Karyawan Yang Sudah Menikah. 5(5), 9–56.
- Lenaghan, J. A., & Sengupta, K. (2007). Role conflict, role balance and affect: A model of well-being of the working student. *Journal Behavioral Applied Management*, 9(1), 88-109.
- Lubbadeh, T. (2020). Job Burnout: a General Literature Review. *International Review of Management and Marketing*, 10(3), 7–15. <https://doi.org/10.32479/irmm.9398>
- Mardiani, I. N., & Widiyanto, A. (2021). Pengaruh work-life balance, Lingkungan Kerja dan Kompensasi terhadap Kinerja karyawan PT Gunanusa Eramandiri. *Jesya (Jurnal Ekonomi & Ekonomi Syariah)*, 4(2), 985–993. <https://doi.org/10.36778/jesya.v4i2.456>
- Mariani, A. E. A., & Gorda, O. S. (2019). Analisis faktor-faktor yang mempengaruhi kepuasan kerja dan kinerja tenaga kesehatan. *Jurnal Ekonomi*, 24(2). <https://doi.org/10.24912/Je.V24i2.573>
- Maslach, C., & Leiter, M. P. (2016). Burnout. *Stress: Concepts, Cognition, Emotion, and Behavior: Handbook of Stress*, June, 351–357. <https://doi.org/10.1016/B978-0-12-800951-2.00044-3>
- McDonald, P., & Bradley, L. M. (2005). *The Case for Work/Life Balance: Closing the Gap Between Policy and Practice* (20:20 Seri). Series 15.
- Melani, T., & Suhaji. (2012). Faktor – Faktor yang Mempengaruhi Kepuasan Kerja (Studi pada Karyawan Sekolah Tinggi Ilmu Farmasi ” YAYASAN PHARMASI ” Semarang) The Factors that Influence Job Satisfaction (Study On Employee of Pharmacy School " pharmaceutical FOUNDATION " Semarang). *Jurnal Akuntansi Dan Bisnis*, 1–22.
- Mohyi, A. (2021). The Effect of Emotional Intelligence, Organizational Commitment and Organizational Citizenship Behavior on Employee Performance. *Journal of International Conference Proceedings*, 3(4), 84–95. <https://doi.org/10.32535/jicp.v3i4.1013>
- Muliati, Sudirman, & Fahrudin. (2020). Pengaruh Kompensasi Kerja Terhadap Kinerja Guru SD Negeri di Kecamatan Narmada. *Jurnal Praktisi Administrasi Pendidikan*, 4(2), 38–42.
- Nainggolan, M. A., Kojo, C., & Sendow, G. (2018). Analisis pengaruh internal locus of control dan external locus of control terhadap kepuasan kerja serta dampaknya terhadap kinerja tenaga kependidikan di Fakultas Ekonomi dan

Bisnis Universitas Sam Ratulangi. *Jurnal Emba: Jurnal Riset Ekonomi, Manajemen, Bisnis Dan Akuntansi*, 6(4).

Noermijati, N., Sunaryo, S., & Ratri, I. K. (2019). the Influence of Emotional Intelligence on Employee Performance Mediated By Cooperative Conflict Management Style of Integrating and Compromising. *Jurnal Aplikasi Manajemen*, 17(1), 37–47. <https://doi.org/10.21776/ub.jam.2019.017.01.05>

Novita, E. (2013). *Hubungan kecerdasan emosi dengan burnout pada perawat rumah sakit*. Universitas Gunadarma Depok.

Nurhasnawati, & Subhan, M. (2018). Pengaruh iklim organisasi dan kepuasan kerja dengan organizational citizen behaviour pada Guru MIN Se Kota Pekanbaru. *Jurnal Ekonomi Manajemen*, 9(1), 96–111.

Nuriyani, D. (2021). Pengaruh Kecerdasan Emosional dan Kepemimpinan Transformasional Terhadap Komitmen Organisasi Dengan Kepuasan Kerja Sebagai Variabel Intervening Pada Pegawai Perum Bulog Kantor Cabang Medan.

Nurjanah, D., & Indawati, N. (2021). Effect Of Emotional Intelligence on Employee Engagement and Job Satisfaction with Work-Life Balance as Intervening Variables In The Generation Z In Surabaya. *International Journal of Economics, Management, Bussiness and Social Science (IJEMBIS)*.

Pangemanan, F. L., Pio, R. J., & Tumbel, T. M. (2017). Pengaruh Work-Life Balance dan Burnout Terhadap Kepuasan Kerja. *Jurnal Administrasi Bisnis*, 5(3), 1-8.

Pangestu. (2019). Pengaruh Kecerdasan Intelektual, Kecerdasan Emosional, Kecerdasan Spiritual, Dan Kecerdasan Sosial Terhadap Sikap Etis Mahasiswa Akuntansi. *Jurnal Akuntansi Dan Sistem Teknologi Informasi*, 14(2).

Pratama, E. N., Suwarni, E., & Handayani, M. A. (2022). Effect Of Job Satisfaction And Organizational Commitment On Turnover Intention With Person Organization Fit As Moderator Variable. *APTISI Transactions on Management (ATM)*, 6(1), 74–82. <https://doi.org/10.33050/atm.v6i1.1722>

Putri, L. A. Z., Zulkaida, A., & Rosmasuri, P. A. (2019). Perbedaan Burnot Pada Karyawan Ditinjau Dari Masa Kerja. *Jurnal Psikologi*, 12(2), 157–168. <https://doi.org/10.35760/psi.2019.v12i2.2440>

Qasim, M., Khaskhely, M., & Pitafi, A. (2020). Evaluating the Mediating Effect of Work_Life Balance between Emotional Intelligence and Job Satisfaction in Corporate Sector. *European Journal of Business and Management Research*, 5(6), 1–6.

- Robbins, P., S., & Judge, T. A. (2015). *Perilaku Organisasi*. Jakarta: Salemba Empat.
- Rosyid, H. F. (2016). Burnout: PENGHAMBAT PRODUKTIVITAS YANG PERLU DICERMATI. *Buletin Psikologi*, 4(1), 19–25. <https://doi.org/10.22146/bpsi.13462>
- Sadat, P. A., Handayani, S., & Kurniawan, M. (2020). Disiplin Kerja dan Motivasi Terhadap Kinerja Karyawan. *Inovator*, 9(1), 23. <https://doi.org/10.32832/inovator.v9i1.3014>
- Shylaja, P., & Prasad, Dr. C. J. (2017). Emotional Intelligence and Work Life Balance. *IOSR Journal of Business and Management (IOSR-JBM)*, 19(5), 18–21. <https://doi.org/https://doi.org/10.9790/487X-1905051821>
- Shylaja, P., & Prasad, D. C. J. (2017). Emotional Intelligence and Work Life Balance. *IOSR Journal of Business and Management*, 19(05), 18–21. <https://doi.org/10.9790/487x-1905051821>
- Silaen. (2018). *Metodologi Penelitian Sosial untuk Penulisan Skripsi dan Tesis*. Bogor: In Media.
- Sirgy, M. J., & Lee, D. (2017). *Work-Life Balance: an Integrative Review*, (January). <https://doi.org/https://doi.org/10.1007/s11482-017-9509-8>
- Sudaryono. (2017). *Metodologi Penelitian*. Jakarta: Rajawali Press.
- Sugiyono. (2010). *Metode Penelitian Pendidikan Pendekatan Kuantitatif, kualitatif, dan R&D*. Bandung: Alfabeta.
- Sugiyono. (2013). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Bandung: Alfabeta.CV.
- Sugiyono. (2016). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Bandung: PT Alfabet.
- Sugiyono. (2018). *Metode Penelitian Kuantitatif*. Bandung: Alfabeta.
- Suleman, Q., Syed, M. A., Mahmood, Z., & Hussain, I. (2020). Correlating Emotional Intelligence With Job Satisfaction: Evidence From a Cross-Sectional Study Among Secondary School Heads in Khyber Pakhtunkhwa, Pakistan. *Frontiers in Psychology*, 11(March), 1–14. <https://doi.org/10.3389/fpsyg.2020.00240>
- Tussoleha, Z., & Pardosi, H. D. (2021). *Research in Business & Social Science Burnout digital monitoring on employee engagement at the company*. 10(7), 156–162.
- Ulucan, H. (2017). Relationship between Job Satisfaction Levels and Work-Family Conflicts of Physical Education Teachers. *Journal of Education and*

Learning, 6(3), 312. <https://doi.org/10.5539/jel.v6n3p312>

- Wulandari, N., Arifin, A., Istiqomah Pujiningtiyas, R., Arifin, M., & Khoiriyah, M. (2020). Pengaruh Motivasi Dan Kepuasan Terhadap Kinerja Karyawan Pemasaran Perbankan Syariah Di Kabupaten Sumenep. *Jurnal Tabarru': Islamic Banking and Finance*, 3(2), 295–302. [https://doi.org/10.25299/jtb.2020.vol3\(2\).5886](https://doi.org/10.25299/jtb.2020.vol3(2).5886)
- Yusnani, E., & Prasetio, A. P. (2018). Kontribusi Work Life Balance terhadap Job Satisfaction pada Karyawan Dinas Koperasi dan Usaha Kecil. *Jurnal Penelitian Pendidikan*, 18(2), 135–143. <https://doi.org/10.17509/jpp.v18i2.12954>
- Zhao, J. L., & Li, X. H. (2019). Managing job burnout: The effects of emotion-regulation ability, emotional labor, and positive and negative affect at work. *International Journal of Stress Management*. <https://doi.org/10.1037/Str0000101>
- Zulpadli, Z., Nasution, A. P., & Ihsan, M. A. Al. (2022). The Effect of Emotional Intelligence, Spiritual Intelligence and Intellectual Intelligence on Performance Employees at the Pamong Praja Police Unit Labuhan Batu District. *Budapest International Research and Critics Institute (BIRCI-Journal): Humanities and Social Sciences*, 5(1), 2040–2049. <https://www.bircu-journal.com/index.php/birci/article/view/3805>