

DAFTAR PUSTAKA

- Atmosoeparto, Kisdarto. *Produktivitas Aktualisasi Budaya Perusahaan*, (Jakarta : Kelompok Gramedia, 2001) h. 1
- Boone, Louis E dan Kurtz David L. *Pengantar Bisnis* (Jakarta : Erlangga, 2000) h. 25
- Buchanan, David dan Huczynski, Andrzej. *Organizational Behavior An Introduction Text, England* : Prentice Hall, 2004) h. 267
- Clutterback, David dan Kernaghan, Susan. *The Power of Emprowment* (Jakarta : PT. Gramedia, Jakarta, 2003), h. 2
- Daft, Richard L. *Management Sixth Edition Edisi Internasional*, USA : Thomson South Western, 2003) h.567
- Dess, Gregory G. Lumpkin, G.T. dan Esiner, Alan B. *Strategic Management Text and Cases Fourth Edition*, USA : McGraw Hill, 2008) h. 391
- Evans, James R, *Total Quality Management Organization and Strategy*, (Canada : Thomson South Western, 2005) h. 347
- Harvey, Don dan Brown, Donald R. *An Experiential Approach to Organizational Development Sixth Edition*, New Jersey : Prentice Hall, 2000), h. 240
- Hasibuan, Malayu SP. *Organisasi dan Motivasi : Dasar Peningkatan Produktivitas*, cetakan kelima (Jakarta : PT. Bumi Aksara, 2005) h. 12
- Hodgetts, Richard dan Luthans, Fred. *International Management Third Edition*, (Singapore :McGraw Hill, 1997),h. 305

- Jones, Gareth R. dan George, Jennifer M. *Essential of Contemporary Management* (Singapore: McGraw Hill, 2003) h. 15
- Kast, Fremont E. dan Rosenzweig, James E. *Organisasi dan Manajemen Edisi Keempat*, (Jakarta, Bumi Aksara, 2002) h. 926
- Kinicki, Angelo dan Williams, Brian K. *Management A Practical Introduction*, (New York : McGraw Hill, 2003) h. 523
- Luthans, Fred. *Organizational Behavior* (Singapore : McGraw Hill, 2008) h, 290
- Mandel Michael. "Productivity's Up, and That's a Worry", *Business Week*, New York, 25 Mei 2009, h. 2 (<http://www.proquest.com/pqdweb>)
- Mathis, Robert L dan Jackson, John H. *Manajemen Sumber Daya Manusia* (Jakarta : Salemba empat, 2001) h. 82
- McShane, Steve L. *Organizational Behavior*, USA : McGraw Hill, 2003) h. 182
- Meijia, Luis R Gomez, Balkin David B, dan Cardy, Robert L, *Managing Human Resources*, (USA : Prentice Hall. 2001) h. 18
- Mullilns, Laurie J. *Management and Organizational Behavior Seventh Edition* (London: Prentice Hall, 2005) h. 860
- Nasution, M. Nur. *Manajemen Mutu Terpadu* (Jakarta : Ghalia Indonesia, 2005), h. 281
- Render Bary dan Heizer Jay, *Principles of Operations Management Second Edition*, (USA :Prentice Hall, 319), h. 15
- Robbins, Stephen P. dan Coulter Mary, *Management Seventh Edition* (USA : Prentice Hall, 2002) h,527
- Sinungan, Muchdarsyah. *Produktivitas Apa dan Bagaimana*, (Jakarta : Bumi Aksara. 2008) h.12

- Sule, Ernie Tisnawati dan Saefullah Kurniawan, *Pengantar Manajemen* (Jakarta : Prenada Media, 2006) h. 369
- Suwatno Tjutju. *Manajemen Sumber Daya Manusia*, (Jakarta : Alfabeta, 2008) h.157
- Swasta, Basu dan Sukotjo Ibnu. *Pengantar Bisnis Modern Edisi Ketiga*, (Yogyakarta : Liberty, 2001) h. 281
- Tohardi, Ahmad. *Manajemen Sumber Daya Manusia*, (Jakarta : Mandar Maju, 2002) h.450
- Weinstein, Michael B. *Total Quality Safety Management and Auditing*, (New York Lewis Publishers, 1997) h. 28
- Wibowo, *Manajemen Kinerja*, (Jakarta : PT. Raja Grafindo, 2007), h. 243
- Williams, Chuck. *Management*, (USA : Thomson South Western, 2003) h. 33