

**PENGARUH KUALITAS PELAYANAN TERHADAP
KEPUASAN PELANGGAN INDIHOME (Survei Pada Pelanggan
IndiHome *Triple Play* Di Wilayah Jakarta Timur)**

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**Karya Ilmiah Ini Disusun Untuk Memenuhi Salah Satu Persyaratan
Mendapatkan Gelar Ahli Madya Di Fakultas Ekonomi Universitas Negeri
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**PROGRAM STUDI DIII MANAJEMEN PEMASARAN
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***THE INFLUENCE OF SERVICE QUALITY ON CUSTOMER
SATISFACTION INDIHOME (Survey on Customer of IndiHome
Triple Play in East Jakarta)***

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***This Scientific Paper Has Written to Acquire One of The Requirements to Get
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